Application No.	Applicant(s)
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Examiner	Art Unit
James S. Wozniak	2655
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(a) \square including changes required by the Notice of Draftsperson's Patent Drawing Review (PTO-948) attached	
Amendment / Comment or in th	e Office action of
84(c)) should be written on the dra e header according to 37 CFR 1.1	awings in the front (not the back) of 21(d).
7. DEPOSIT OF and/or INFORMATION about the deposit of BIOLOGICAL MATERIAL must be submitted. Note the attached Examiner's comment regarding REQUIREMENT FOR THE DEPOSIT OF BIOLOGICAL MATERIAL.	
6. ☑ Interview Summa Paper No./Mail 3), 7. ☑ Examiner's Ame	Date <u>4/14/2005</u> .
	Examiner James S. Wozniak ars on the cover sheet with the OR REMAINS) CLOSED in this or other appropriate communication is subjected and MPEP 1308. aminer. der 35 U.S.C. § 119(a)-(d) or (f). been received. been received in Application Notes and the suments have been received in the first subjected. of this communication to file a received in the suments have been received

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DETAILED ACTION

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Response to Amendment

1. In response to the office action from 9/30/2004, the applicant has submitted an amendment, filed 12/21/2004, amending Claims 1, 2, 12, and 20, while arguing to traverse the art rejection based on the limitation regarding speech inputs associated with a telephone caller menu system received at a network server in combination with other features of the presently claimed invention (Amendment, Pages 6-7). Based on the amended claims and the applicant's arguments, the previous prior art rejections have been withdrawn, and Claims 1-20 are allowable over the prior art of record for the reasons given below.

2. Due to the amendment of Claim 20, the examiner has withdrawn the previous objection regarding an improper dependent claim.

EXAMINER'S AMENDMENT

3. An examiner's amendment to the record appears below. Should the changes and/or additions be unacceptable to applicant, an amendment may be filed as provided by 37 CFR 1.312. To ensure consideration of such an amendment, it MUST be submitted no later than the payment of the issue fee.

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Authorization for this examiner's amendment was given in a telephone interview with Susan Murphy (Reg. No. 46,221) on 4/12/2005.

4. The application has been amended as follows:

In Claim 12, Line 2, change "a speech recognition module that processes speech input" to --a speech recognition module *located at a network server* that processes speech input--.

Allowable Subject Matter

- 5. Claims 1-20 are allowed over the prior art of record.
- 6. The following is an examiner's statement of reasons for allowance:

With respect to Claims 1, 12, and 20, the prior art of record does not explicitly teach or specifically suggest a method, system or computer readable medium containing a program that enables a menu-based telephone caller system to receive a first speech input associated with a first and independent caller menu software application at a network server. The prior art of record also fails to explicitly teach or specifically suggest the previously noted features in combination with the ability to receive a second speech input associated with a second and independent caller menu software application at a network server. Upon receiving this second speech input associated with the second independent caller menu software application, the present invention suspends the first independent application and stores an indicator representative of a current processing step at the time of receiving the second speech input,

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wherein the indicator is in the form of a series of indicators that indicates the application processing path and is stored in a context table as is noted in Page 9, Lines 8-22, which in combination with the above features, is also not explicitly taught or specifically suggested. The data from the context table is utilized to audibly output to a caller a context from an application in a first voice for the first application and a second and different voice for the second application upon a caller request and return an application to a previous processing point as given by the indicator when a caller switches back to the application via a spoken request.

Dependent claims 2-11 and 13-19 further limit allowable independent claims, and thus, are also allowable.

Any comments considered necessary by applicant must be submitted no later than the payment of the issue fee and, to avoid processing delays, should preferably accompany the issue fee. Such submissions should be clearly labeled "Comments on Statement of Reasons for Allowance."

Conclusion

7. Any inquiry concerning this communication or earlier communications from the examiner should be directed to James S. Wozniak whose telephone number is (571) 272-7632 and email is James. Wozniak@uspto.gov. The examiner can normally be reached on Mondays-Fridays, 8:30-4:30.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Doris To can be reached at (703) 305-4827. The fax/phone number for the Technology Center 2600 where this application is assigned is (703) 872-9306.

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Any inquiry of a general nature or relating to the status of this application or proceeding should be directed to the technology center receptionist whose telephone number is (703) 306-0377.

James S. Wozniak 4/14/2005

DAVID L. OMETZ PRIMARY EXAMINER